



CHI WORK AND TRAVEL



255 West End Avenue
San Rafael, CA 94901 USA



1-800-432-4643 x2
1-415-459-5397 x2



chiwt@chinet.org



wt.chinet.org

Job Description

EMPLOYER INFORMATION

Employer Name: IMCMV Holdings Inc.-Florida

DBA:

Type of Business: Restaurant

Job location: 500 Duval St

Location type: Beach town

City: KEY WEST

State: FL

Zip: 33040

Website:

Why choose us?

IMCMV is the leading and most recognizable "escapism lifestyle" brand in the United States. Established more than 30 years ago, this authentic tropical concept has been successfully extended into restaurants, retail, consumer goods, hotels, casino, and radio. Inspired by the lyrics and lifestyle of Jimmy Buffett, whose evocative songs inspire a cross generational yearning for an island adventure, Margaritaville transports its guest to an island state of mind, regardless of their current latitude or cultural reference point. People from all over the world visit Margaritaville every day in search of a distinctive dining, entertainment, and shopping destination. This Experience is what separates us from other concepts and keep our guests returning time after time. We are also committed to providing you a safe, enjoyable, and fun working environment.

Cultural exchange activities

Being located in the beautiful city of Miami, there is so much to do and see. Beaches, shopping, Port of Miami, nightlife, sports, and so much more, this tourist town gives you so many cultural opportunities.

Position

Job title: Server-Jimmy Buffet's Margaritaville

- Job prerequisites:**
1. Advanced English
 2. Participants must be outgoing and willing to clean and remove rubbish
 3. Students must be comfortable in an urban/city environment
 4. Students must arrange their own housing
 5. Participants desiring positions in Miami, should be independent, self-reliant, and open-minded
 6. Basic math skills; must be familiar with U.S. currency prior to arriving
 7. Students will be required to work on peak business days, Friday, Saturday, and Sunday

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Job Description

Responsible for excellence in guest satisfaction; serves food and/or beverages to the guests according to established standards and keeps dining area clean at all times by performing the following duties: Possesses full knowledge of food and beverage products served and utilizes suggestive selling techniques, takes orders and delivers food and beverage in a timely manner, ensures guests receive immediate, friendly, and personalized service to build their intent to return, guides guests through menus, answers questions thoroughly, and provides specific item suggestions and information about the establishment. Maintains positive guest satisfaction by exceeding service expectations, handles guest complaints or directs them to a manager, operates point-of-sale system with high level of efficiency, and handles large amounts of currency. Practices proper cash handling procedures by addressing the point-of-sale system after every transaction, properly organizing money, counting change back to guests, and following appropriate checkout procedures. Sets up and breaks down equipment and supplies. Maintains work areas by organizing and cleaning service stations and pre-bussing tables as needed of all used glassware/plateware/silverware/etc. Writes down all orders and inputs them into the point-of-sale system accurately.

Scrapes, racks, and stacks glassware/plate ware/silverware properly in dishwashing area. Acts as a final check on the quality of food and beverage items before they are served to guests and ensures appropriate garnishes and condiments are on plates. Assists management in training new Staff Members within their department when applicable. Completes all opening, running, and closing duties as assigned.

Delivers and/or carries (with or without trays) food and beverage items, for own and others' tables, with a sense of urgency; knows all table numbers and floor plans. When necessary, will occasionally assist host person with greeting and seating guests.

Adheres to responsible alcohol service established by company policy. Understands and utilizes all safety and sanitation practices as defined in the safety program and reports any accidents to management. Performs other duties and tasks as assigned or determined by management or supervisors and moves with a sense of urgency. Adheres to all company policies and procedures as established in the Staff Member Handbook.

English level required: Advanced

Hourly wage (before taxes): 6.98

Wage comments: \$6.98+tips

Position ID: 16470

Position Information

Tips: Only for Server and Busser position

Bonus: No

Bonus comments:

Estimated hours per day: 32 hour per week minimum

Number of days per week: Varies

Overtime: No

Overtime details: Overtime is possible, but it is not guaranteed.

Earliest start date: 5/1/2022

Latest start date: 5/31/2022

Earliest end date: 9/7/2022

Latest end date: 9/30/2022

Is the employer willing to hire couples? Yes



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Is the employer willing to hire group of friends? Yes

Meals? No

Meals details: Meals are not provided, but you do receive a 40% discount.

Is a drug test required? No

Drug test comments:

Is employer interview required? No

Employer interview details:

Do students complete an additional application upon arrival? No

Possibility to find a second job in the area Yes

Second jobs require you to contact CHI at chiwt@chinet.org or 1-800-432-4643 to receive the required form. The new potential employer will need to complete it. Both you and the employer will need to sign and return it to CHI for approval. You can work with a new secondary employer ONLY AFTER you have received written authorization from CHI.

Additional comments regarding second job: Second jobs must NOT conflict with the primary job schedule! Work & Travel participants are not permitted to begin work before their Sponsor has approved any secondary employer. Working without authorization may jeopardize your Work & Travel program. A second job offer and instructions will be provided in your welcome letter. Your CHI program coordinator is always available to help you with this process.

When will work begin? Your official start date will be scheduled once you arrive at the employer.

Arrival Instructions: Your official start date will be scheduled once you arrive at the employer. Start dates may vary several days from your DS date. Please be patient and allow the employer to integrate you into the schedule.

Is training required? Yes

Conditions of training: Training at your assigned store is paid at the hourly rate. Training may take up to two weeks. Students may not receive full hours until the training period is complete. No job, or hours at a job, can be 100% guaranteed. Regardless of what your work contract states, there is always a possibility that you will work more or less hours. Participants should expect to have less hours during the first two weeks of training. Students will be required to work on peak business days, Friday, Saturday, and Sundays.

Is there possibility to change positions? No

Uniform required? Yes

Does employer provide uniform? Yes

Cost of uniform: \$0

Is uniform refundable? No

Uniform provided details: T-shirt, hats, apron provided

Do students need to purchase specific clothes or footwear? Yes

If so, details for clothing: You will be required to be in full uniform to start training. Participants must purchase khaki trousers and black, slip-resistant, close-toed shoes. There are many shops in Key West to purchase required shoes and pants.

Grooming: No visible piercings (including no tongue rings). Girls may wear one stud earring in each ear but nothing else. Any employee with long hair must have it up and off their shoulders. Men must be clean-shaven. Conservative hairstyle and hair color. Only clear nail polish is permitted; nails must be kept short and well-groomed. No visible tattoos. Culturally in the US, it is considered unsanitary not to shower every day.

Important points of job: Margaritaville and Landshark is a warm and inviting place where people from all walks of life



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come together to create paradise. We offer an exciting employment experience where creating and delivering fun and escapism for our guests is the goal we seek to exceed every day.

Additional position information: WHAT YOU SHOULD EXPECT AT WORK: To lift and carry 22kgs, manual dexterity, bend, stoop, twist, reach, and stand for long periods of time. Multi-task in a very fast-paced environment. Participants are in contact with sharp knives, boiling liquids, and hot pans. You will work with pork, clean, including washing heavy kitchen mats, breaking down boxes, and removing garbage. Kitchens will be hot. Support, encourage, respect colleagues. Provide courteous, friendly, efficient customer service. Be able to work in a team. Students will be required to work on peak business days, Friday, Saturday, and Sundays. Cashiers: Basic math skills; must be familiar with U.S. currency prior to arriving. MUST STUDY/LEARN THE ATTACHED AMERICAN CURRENCY GUIDE.

US RESTAURANT CULTURE: Some days will be slower than others. It is common practice in the United States for employees of restaurants to be sent home early (cut) if business does not allow for a full staff.

MEDICAL ISSUES: If you travel to the U.S. knowing that you have a medical condition that would prevent you from working at your pre-arranged job, CHI will terminate your program. Please disclose any allergies (food, dust, or chemical) or pre-existing conditions that may affect your ability to fulfill your commitments at your pre-arranged job. If you have a sudden medical problem that prevents you from working at your pre-arranged job, you must get a note from a doctor in the U.S. before you take any action to leave your pre-arranged job. If the medical condition is serious or is not covered by your insurance, CHI may ask that you return to your home country, for your health and safety.

HOW TO AVOID PROGRAM TERMINATION:
Within 24 hours after arrival complete the "SEVIS VALIDATION" in your online CHI Portal. (wt.chinet.org)

As early as possible, but no later than one week after changing addresses or phone numbers, update them in your CHI portal. (wt.chinet.org)

Before starting work or training at a new or second job, you must get permission from CHI. Respond to all emails from CHI. You are responsible for ensuring emails from CHI do not go to spam.

Monthly Evaluations must be completed each month you are on the Work Travel program.



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Housing Information

Housing name: MUST ARRANGE OWN-IMCMV FL

Housing address: 4901 Vineland Rd

City: Orlando

Phone: (954) 235-8593

Fax:

Contact: Wendie Mewsel

Email: chiwendy@chinet.org

Website: <https://www.facebook.com/groups/miamimonthlyrentals>

Housing assisted by: Must Arrange Own

Is student required to sign a separate housing contract? Yes

If so, contract details: Lease

Type of housing: Apartment

Number of people to a room: 2-4

Bedrooms: 2-4

Bath: 1-2

Cost Type: Week

Cost Amount: \$125.00

Cost Details \$125-\$150 per week depending on what option you choose

Is housing cost deducted from paycheck? No

Is housing deposit required? Yes

Deposit amount: \$457-\$550

Housing deposit due date: On arrival

Instructions for deposit payment: The deposit amount will depend on the option you find.

Is housing deposit refundable? Yes

Conditions for deposit refund: Depending on the option, deposit may or may not be refundable.

Utilities included: No

If so, utilities details:

Utilities estimated cost per month: Must arrange

Is the housing mandatory? No

Can students find alternative housing during their stay? Yes

Method of transportation from housing to work site: Own

Transportation details: Walking, bicycle, www.rome2rio.com

Additional housing features:

Comments:



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Location Area Information

Location type: Beach town

Location of work site best described as: If you have never been here before, you are in for a real treat. There are Key West attractions for everyone. Some of our most popular Key West tourist activities on the water include dolphin encounters, kayaking the backcountry, diving and snorkeling at Ft. Jefferson and the Dry Tortugas, or renting a boat at a Key West marina to explore on your own. On land, shopping, museums, art galleries, tours, theaters and more await you. Or you can simply relax in the sand at one of our Key West beaches, by the pool at your Key West hotel, or on Duval Street with a cocktail in hand.

Location details: Key West is one of the hottest, most visited beach towns in the United States.

Average daily temperature: 90 F and above; humid

Community or regional website: www.keywest.com

Nearest cities: Fort Lauderdale, FL

Distance to nearest cities: 30 miles

What to wear: The summer is very hot and humid. Short pants, t-shirts & don't forget a bathing suit for the remainder of the summer.

Available public transportation: Taxi, Uber, Lyft, www.rome2rio.com

Public transportation access: Good

Accessible amenities (by walking or public transportation)

Food market: Yes

Shopping mall: Yes

Post office: Yes

Movie theater: Yes

Restaurants: Yes

Fitness center: Yes

Laundry: Yes

Internet café: Yes

Public library: Yes



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Suggested Travel Information

Nearest international airport: Key West International Airport

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Transportation from airport to employer and / or housing: Taxi, Uber, Lyft, www.rome2rio.com

Nearest bus station (to the airport): Greyhound

Bus information (web site): www.greyhound.com

Nearest train information (to the airport): Amtrak

Train information (web site): www.amtrak.com, www.rome2rio.com

If participant arrives after hours suggested, overnight accomodation: www.hostelworld.com

Cost per night: \$75+

Transportation to overnight accomodation: Taxi, Uber, Lyft, www.rome2rio.com

Transportations cost: \$45+

Travel Instructions: Details in Welcome Letter. www.rome2rio.com

Social Security Information

Does the company require students to have Social Security number before arriving to the work place? Yes

Does the company provide Social Security application assistance? No

If so, details: Students will have to take public transportation to a U.S. Social Security Card Center. Make certain to go to a card center office. Directions www.rome2rio.com.

Where is the closest Social Security office? <https://www.ssa.gov/locator/>

How far is the Social Security office from the work place? Varies

Specific instructions: You must have applied for your Social Security Card prior to starting your assigned job.



Shift Agreement

I, _____, understand I am making the commitment to be available for work everyday of the week, Monday to Sunday for the duration of my program dates:

Please select your shift:

- ☐ 7:30 AM - 17:00 PM - AM Shift
- ☐ 17:00 PM - 2:00 AM - PM Shift

Sign: _____
Date: _____

SAMPLE



**CHI Work
and Travel
Program**



LANDSHARK
Bar & Grill

Want to experience first hand living in the amazing beach towns of Miami and Key West? Come join the IMCMV family and work for Margaritaville and Landshark. Offering various positions and competitive pay, there's no place you would rather be than here!! FOH and BOH positions available

APPLY TODAY!!