



CHI WORK AND TRAVEL



255 West End Avenue
San Rafael, CA 94901 USA



1-800-432-4643 x2
1-415-459-5397 x2



chiwt@chinet.org



wt.chinet.org

Job Description

EMPLOYER INFORMATION

Employer Name: Sol Foods & Hoodoo's General Store, (Zozak Building Systems)

DBA: Sol Foods & Hoodoo's General Store

Type of Business: Grocery Store

Job location: 995 Zion Park Blvd

Location type: Rural Area

City: Springdale

State: UT

Zip: 84767

Website: <http://www.solfoods.com>

Why choose us?

Sol Foods is locally owned and family run business in Springdale, Utah; a small, but very popular tourist town located just outside Zion National Park. We are Springdale's only full-service grocery, bakery and hardware store in Zion Canyon. Sol Foods has combined health food, organic food, gourmet groceries and conventional groceries in a single location. This is grocery + hardware store.

Cultural exchange activities

Zion National Park is in southwest Utah. The park covers 229 square miles including Zion Canyon. In addition, there is the Virgin River, Grafton Ghost Town among other National Parks like Bryce Canyon and Cedar Breaks National Monument or Snow Canyon State Park.

Position

Job title: Ice Cream Scooper & Cashier

Job prerequisites: Advanced English. You must be able to deliver friendly, courteous, prompt customer service. No additional jobs due to the work schedule.

Job description: Making and selling ice cream desserts. You must be able to operate cash registers, handle American currency, wait on customers, stock, clean, and work with the public. Must be able to stand for your entire shift. Must have a strong work ethic, a great attitude, and like working with people. Only apply if you like to work and have team spirit. Duties include keeping the area clean and sanitary, restocking supplies, sweeping the floor, taking out the trash, and other duties as assigned by your supervisor. You might be asked to assist or cover in another department as needed. Must be flexible and willing to assist in other departments as well.

No additional or second jobs are permitted. You will be offered some overtime.

English level required: Advanced

Hourly wage (before taxes): 15.00

Wage comments:

Position ID: 16977

Position Information

Tips: no

Bonus: No

Bonus comments:

Estimated hours per day: 5-8

Number of days per week: 5



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Overtime: Slight

Overtime details: There is the opportunity to work more hours since you are not allowed a 2nd job. Please talk to your employer and your CHI Program Coordinator about additional hours.

Earliest start date: 5/10/2022

Latest start date: 6/15/2022

Earliest end date: 8/25/2022

Latest end date: 9/30/2022

Is the employer willing to hire couples? No

Is the employer willing to hire group of friends? Yes

Meals? Yes

Meals details: Free meal while working a shift

Is a drug test required? No

Drug test comments:

Is employer interview required? No

Employer interview details:

Do students complete an additional application upon arrival? Yes

Possibility to find a second job in the area No

Second jobs require you to contact CHI at chiwt@chinet.org or 1-800-432-4643 to receive the required form. The new potential employer will need to complete it. Both you and the employer will need to sign and return it to CHI for approval. You can work with a new secondary employer ONLY AFTER you have received written authorization from CHI.

Additional comments regarding second job: You may not work 2nd jobs outside of Sol Foods. If you are found to have a 2nd job you may be jeopardizing your free housing supplied by your employer and your primary job. If you are wanting more hours please talk to your employer and to your CHI Program Coordinator for assistance.

When will work begin? Within a few days

Arrival Instructions: Keep in close communication with your CHI Program Coordinator and your employer via EMAIL to update us on flights, arriving date, and time of date in Springdale..

Is training required? Yes

Conditions of training: On the job training

Is there possibility to change positions? No

Uniform required? Yes

Does employer provide uniform? Yes

Cost of uniform: \$0

Is uniform refundable? No

Uniform provided details: Employer provides a purple shirt and black apron.

Do students need to purchase specific clothes or footwear? Yes

If so, details for clothing: Students must bring black, closed-toed, non-slip shoes (like athletic shoes) and black pants. Pants must be loose-fitting and cover the ankle.

Grooming: HAIR - Must be clean, conservatively colored, styled and neatly combed so that it will not hinder vision, work performance or cause a safety hazard. Long hair must be pulled back off the face so as not to come in contact with any food. Contact of hair with hands must be avoided.

HANDS AND FINGERNAILS - Are to be kept neat, clean and well-groomed at all times. The



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length of the fingernails shall not inhibit job functions. Clear or soft color polish may be worn if desired.

PERSONAL CLEANLINESS - Adequate personal hygiene must be maintained. Precautions need to be taken to prevent unpleasant breath or body odor. Objectionable habits, (i.e., running hands through the hair, biting nails, hands in mouth, coughing or sneezing without a tissue) are to be avoided.

JEWELRY - If worn, it should be simple and businesslike. Necklaces should be worn inside the shirt and earrings should be kept small so as not to cause a safety hazard. Jewelry worn on the nose, tongue, eyebrows, lips or other unconventional areas of the body is specifically prohibited in keeping with the Company's desire for a professional image.

Important points of job: Our ice cream scoopers must be devoted to providing the best customer service and the highest product quality possible.

Additional position information: Great benefit is you will receive 30% off groceries at Sol Foods, Hoodoos General Store & Ice Cream Shop



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Housing Information

Housing name: Sol Foods & Hoodoo's General Store

Housing address: 995 Zion Park Blvd

City: Springdale

Phone:

Fax:

Contact: Maria

Email: maria@solfoods.com

Website:

Housing assisted by: Employer

Is student required to sign a separate housing contract? Yes

If so, contract details: Must sign lease contract on arrival.

Type of housing: Apartment

Number of people to a room: 2+

Bedrooms: 1+

Bath: 1

Cost Type: Month

Cost Amount: \$5.00

Cost Details \$5/day per student for shared housing. \$10 for single room

Is housing cost deducted from paycheck? Yes

Is housing deposit required? Yes

Deposit amount: \$150.00

Housing deposit due date: upon arrival

Instructions for deposit payment: Pay to employer upon arrival

Is housing deposit refundable? Yes

Conditions for deposit refund: Housing must be clean and free of damage to have up to \$100 security deposit refunded. It will be paid on your final paycheck.

Utilities included: Yes

If so, utilities details: Electricity, water, sewer, garbage and internet are provided.

Utilities estimated cost per month: 0

Is the housing mandatory? Yes

Can students find alternative housing during their stay? No

Method of transportation from housing to work site: Walking

Transportation details: Housing is 1 block from Sol Foods and 1/2 mile from Hoodoos. There is a free shuttle you can take to work if you don't want to walk or ride a bike the 1/2 mile.

Additional housing features: Access to kitchen, bed linens, internet, washer and dryer are provided.

Comments: Housing is a house that has been renovated to have 3 studio apartments in it. Each studio includes a kitchen and bathroom and will house 2 people. The rent is withdrawn from your bi-weekly paychecks.



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Location Area Information

Location type: Rural Area

Location of work site best described as: Grocery store in a small, rural town.

Location details: Springdale is the gateway community at the entrance to Zion National Park. You can see Eagles Crag, Canaan Mountain, the Watchman, the East and West Temples, and Mt. Kinesava from town. You can also see hawks and eagles soar overhead, deer, and cottonwoods grow tall by the Virgin River.

Springdale is a year-round destination resort with a variety of outdoor activities: hiking, swimming, tennis, and rentals available for bicycling, tubing, hiking, and horseback riding, as well as museums, art galleries, bookstores, family concerts and festivals.

Springdale population: 592

Average daily temperature: Summer: High 100F (37C); Low 62F (16C)

Community or regional website: www.visitutah.com/places-to-go/cities-and-towns/springdale

Nearest cities: Las Vegas

Distance to nearest cities: 140 miles (225 km)

What to wear: Summer: Layered clothing and a jacket for mornings and evenings; shorts, sunscreen, sunglasses.

Available public transportation: www.springdale.co/zion-shuttle-schedule-springdale/

Public transportation access: Access to Zion National Park and limited around town.

Accessible amenities (by walking or public transportation)

Food market: Yes

Shopping mall: Yes

Post office: Yes

Movie theater: Yes

Restaurants: Yes

Fitness center: No

Laundry: Yes

Internet café: Yes

Public library: Yes



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Suggested Travel Information

Nearest international airport:	Las Vegas International Airport (LAS)
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Transportation from airport to employer and / or housing:	Take shuttle to Springdale from Las Vegas
Nearest bus station (to the airport):	St. George Shuttle
Bus information (web site):	www.stgshuttle.com
Nearest train information (to the airport):	N/A
Train information (web site):	N/A
If participant arrives after hours suggested, overnight accomodation:	If your flight arrives after the last shuttle bus departs, you may have to spend the night in Las Vegas and take the shuttle service the next day.
Cost per night:	Varies
Transportation to overnight accomodation:	Varies
Transportations cost:	Varies
Travel Instructions:	Arrange with your CHI Program Coordinator to arrive in Las Vegas with the other student if possible. St. George Shuttle will take you from Las Vegas all the way to Springdale with a stop in St. George. Depending on which shuttle you catch, you will have a short or a long layover in St. George. Be sure and check their website for further details (www.stgshuttle.com). The shuttle bus from Las Vegas to Springdale will cost approx. \$100 per person and has multiple trips a day. Please make a reservation on their website. If your flight arrives after the last shuttle to Springdale departs, you may need to spend a night at a hostel or motel in Las Vegas.

Social Security Information

Does the company require students to have Social Security number before arriving to the work place?	No
Does the company provide Social Security application assistance?	Yes
If so, details:	It is important you call the local SSA office within your first few days so you can get your appointment scheduled. Your employer will help get you to Saint George to the SSA office.
Where is the closest Social Security office?	1091 North Bluff St #1100, Saint George, UT 84770; Phone: 1-866-446-7085
How far is the Social Security office from the work place?	40 miles (67 km)
Specific instructions:	Upon arrival in America, please validate your student profile in our database. Then, the next day, call Social Security Administration (SSA) to schedule your ss card appointment. Their offices are not open to drop in; only for those with appointments. If the SSA office says they will call you back and you don't hear from the, call them again (and again if necessary). Don't wait a week or more to talk to them.

By the end of your first two weeks, you should have your appointment scheduled. On your application form, please list your employer's mailing address to ensure your card arrives in a timely manner. Don't forget to get a receipt as proof that you applied for your ss card.



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CULTURAL HOMESTAY INTERNATIONAL

Welcome Letter

WORK & TRAVEL

Dear Student,

Hello and Welcome! We are so happy that you will be visiting our country. Work & Travel can be exciting, fun, adventurous, but also overwhelming at times, especially in the beginning, but we believe you will find your experience rewarding and unforgettable. CHI is here to help! Please read carefully through this Welcome Letter.

My name is Mary Wolfe. I am the Regional Manager for the Western Region for Cultural Homestay International (CHI). My team and I will be happy to answer any questions you might have and we will also be available throughout your stay to assist with any problems that may occur. We have a CHI Program Coordinator that will be working with you during your program. You should be hearing from that person shortly via email. Please remember to check your email daily for important communications.

To have a successful program, you must stay in contact with your CHI representative.

Have the best summer of your life!

Regards,

Mary

Mary Wolfe
Regional Manager
email: chimaryw@chinet.org
phone: 1.530.715.0195
WhatsApp: 1.530.636.3760



CULTURAL HOMESTAY INTERNATIONAL

Program Information

WORK & TRAVEL

Please read the CHI Student Handbook, which you should have received at orientation or from your student agency. You are responsible for following all rules in this handbook. The rules are in place for your health, safety, and welfare. Failure to follow the rules may result in a participant's negative program status.

Be Prepared

- Make photocopies of important documents and leave a copy with loved ones.
- Back up your digital photos, in case your phone is stolen or broken.
- Leave things you could not bear to lose at home.
- Bring your welcome letter, your important documents, two extra sets of clothes and your necessary medicine in your carry-on luggage. Checked luggage is often lost. The airline will deliver your bag to your US housing or employer once found, but it could take 3 or 4 days.
- *If your luggage is lost, send it to your employer's address to ensure delivery.
- You are required to bring at least \$1000 with you from your country. We recommend you bring \$1200. In the first few weeks of Work & Travel, you will need these funds to establish yourself in a new country. You will need to pay your housing deposit, pay your rent, buy a sim card, purchase pillows, sheets, and blankets, food, uniforms, a bicycle, or have transportation money. It takes a few weeks to start working, be trained, become integrated into the schedule, and get your first paycheck. You don't want to run out of money before your first paycheck arrives. Be prepared, you are moving to another country.

Communicate Your Arrival Information



- Check your email frequently for important information. Respond to it.
- Plan your flight accordingly: if your final destination is far away from your arrival airport, please check that your flight allows you to make any connecting transportation needed to get to your destination. If not, please make a reservation at a local hostel or motel and plan to continue your travels the next day.
- Do not arrive late at night! You may not be able to get into your housing after 20:00.
- You must contact your CHI representative, to let them know when you will be arriving.
- You must log onto www.wt.chinet.org to enter your flight information, as soon as you book your ticket.
- Join CHI Facebook pages and WhatsApp group and become friends with your Program Coordinator.

Be Safe

- Exercise adequate discretion, stay aware of your belongings, and avoid putting yourself into risky situations (such as unlit, deserted areas at night).
- Open a bank account, on the first day you check into your US housing, to keep the recommended \$1200 you brought from your country safe and secure. You will need this money. Never keep large amounts of money in your student housing no matter how much you trust your roommates.
- Once in the United States, never carry large amounts of money. You will have a debit card from the bank, if lost, this can always be cancelled. Do not give your PIN (personal identification number) to anyone. If you lose your cash, it can not be replaced.
- Do not carry your important documents or valuables to work. Keep your documents, including passport, safely hidden in your room. Never give your passport or documents to anyone (such as a landlord or employer) to keep. It is illegal for anyone to take your passport or documents from you for any reason.
- Bring an ID from your country to carry with you that can easily be replaced (University ID, residency card, drivers license). Passports are difficult & expensive to replace, and losing your passport can ruin your travel period plans.
- Establish a “do not lose it” discipline. Travelers are more likely to inadvertently lose their bags than to have them stolen. I have heard of students leaving passports under pillows, bags on the overhead rack on the bus, & documents in the taxi. Always take a look behind you as you leave.
- When you are out and about, never casually or carelessly set down any small valuable item, such as a phone or wallet. Either hold it in your hand or keep it tucked away. At cafés, do not place your phone on the tabletop or purse on the back of the chair where it will be easy to snatch — keep phones and valuables in your front pocket. Make it a habit to be careful with your things; it will become second nature.
- Stay vigilant in crowds and steer clear of disturbances near you.
- Participants should use common sense, stay with a partner or friend, especially at night. It is recommended participants let a friend know where they are.
- Bicycle riders with helmets had an 85 percent reduction in their risk of head injury and an 88 percent reduction in their risk of brain injury. If you ride a bicycle in the US, wear a helmet.

Student Account Profile | www.wt.chinet.org

- Validation is the second thing you need to do upon arrival in your new city, after calling your parents to report you have arrived safely.
- Log into your CHI Work & Travel profile page and complete your validation the same day you land in the USA. Many airports offer free wifi.
- If you are staying in a hotel the first days of your program, you should validate using the hotel information and update your information once you move to more permanent housing.
- If you have no access to the web, please call CHI at 1-800-432-4643. There are SERIOUS consequences if you do not validate your visa, beginning with a cancellation of your visa, so do it as soon as possible!
- Validation must be officially finalized by CHI before going to Social Security.
- Participants who do not validate or do not wait for the notification from CHI that their validation information has been approved, prior to going to Social Security, will delay their Social Security card for 60 days. Do not make this costly mistake.

Arriving at a United States Airport

The following documents you **MUST** have in your possession and present to the U.S. immigration officials upon arrival in the U.S.:

- Valid passport
- DS-2019 Form, the original copy signed with blue ink. Do not accidentally give your loved ones the original copy for safekeeping.
- I-901 SEVIS fee receipt
- J-1 Visa
- Job Offer
- Sponsor Letter
- Vaccination card

Arrival Tips:

- The immigration officer will review all documents, validate, and place a stamp on your DS-2019 form and your passport. The officer will then return all validated documents to you, including the DS-2019 form.
- Use your “do not lose it” discipline, remember to collect all documents from the immigration officer. This is a place students often misplace documents. Students are nervous, excited and fail to check they have received everything back before leaving the area.
- Wait to check-in on social media or take a selfie until you check you have all your documents.
- You should have no problem entering the U.S. as long as you have all the proper documentation, cooperate and communicate respectfully with the U.S. immigration officers at the airport.

Traveling to your Final Destination

- Before you leave your home country map out your trip. This is a great website to use: www.rome2rio.com. Your CHI representative will send you exact instructions in a letter prior to your arrival. Check your email daily, it is very important.
- When estimating your arrival time please add extra time for waiting for baggage, eating, or missing a bus or train connection.
- Be sure to have a small amount of American currency for regional travel before leaving the airport. Do NOT accept rides from strangers at the airport!
- Plan accordingly, if arriving late at night, please stay in a hotel or hostel and travel in the morning. (You will not be able to get into your housing if arriving late at night.)



Arriving at your Final Destination | What do I need to do now?

- Contact your employer, let them know you have arrived safely. They will provide you with your orientation/start date.
- 24 hours after entering the United States you will be required to retrieve a document on the internet called an I-94.
- Contact your CHI representative and let them know you arrived safely at your housing.
- Once you validate, the next day call the Social Security Administration and get an appointment to apply for your ss card.

I - 94

The I-94 Form is the Arrival / Departure Record that is issued by the immigration officer at the airport to all foreign visitors entering the United States. All I-94 records are created electronically and accessible online 24 hours after arrival.

Retrieval Tips:

- Wait 24 hours following your arrival in the US before you attempt to retrieve your I-94 number.
- Ensure that the computer you are using is connected to a printer (local library).
- Go to the <https://i94.cbp.dhs.gov>
- Enter the required information in all CAPITAL letters. Please make sure you enter your name exactly as it appears in your passport
- Click Submit
- You must print this document, it is a required document at Social Security

Applying for a Social Security Number

You must apply for your SS card at the local Social Security Office. You have to call SSA and schedule your appointment. Their offices are not open to drop in. If they do not call you back, call them again (and again if necessary). By the end of your first two weeks, you should have your appointment scheduled. It is your responsibility to get an appointment to apply for your card.

Required Documents:

- Valid passport
- DS-2019 Form, the original copy signed with blue ink. Do not accidentally give your loved ones the original copy for safekeeping.
- I-901 SEVIS fee receipt
- J-1 Visa
- I - 94 Form, printed from the internet at your local community library or employer.

Second Jobs

- CHI does not provide second jobs.
- Second jobs are possible. However, your responsibility is to your primary employer. It is the primary employers participation in the Work & Travel program that has afforded you the opportunity to come to the United States.
- A second job may not conflict with your primary CHI position in anyway.
- If you are considering looking for a second job, please be reminded the employer must be approved by CHI for your safety.
- Failure to have any second job approved may result in a participant's negative program status.
- Your CHI representative will send you exact instructions in a letter prior to your arrival. Check your email daily, it is very important.

Health Insurance

It is required that all participants of Work & Travel obtain health insurance.

- Your health insurance provider will email your instructions to obtain your insurance card.
- Do not leave your home country without accessing the health insurance website and printing your card.
- In the United States, doctors and hospitals are in different buildings. Doctors generally have offices away from the hospital or work at an urgent care facility or clinic.
- For a basic illness, you will go to a doctor's office, urgent care facility, or clinic, pay \$100 and your insurance should cover any costs incurred after \$100.
- For a serious emergency, you should go to the hospital or emergency center, pay \$250 and your insurance should cover any costs incurred after \$250.
- There is no dental or vision coverage. Please visit your primary care doctor and dentist in your home country before traveling to the United States.
- Please contact your CHI representative to report any illness or emergency you may have, so they can provide assistance.

Know the Law

- In the United States, you must be at least 21 years of age to purchase, possess or consume alcoholic beverages. Underage drinking is illegal and can have severe consequences for young people who drink and for adults who provide alcoholic beverages to those under 21.

Be Safe. Follow the rules. Have fun.

